

STOPPSMART.COM

Shipping and Return Policy

This Shipping and Return Policy is incorporated into and is subject to STOPPSMART.COM's [Terms of Use](#). Your use of the Site and any request for purchases or services you made on the Site remains subject to the terms of this Shipping and Return Policy and our [Terms of Use](#).

1. Returns

Any defective or unopened item can be returned for any reason within 15 days of purchase date. Upon receipt we will send you a replacement of the same item or, if such replacement is not available or not desired as is the case with unopened item, we will issue to you a refund via your original mode of payment (credit card, PayPal®, money order, check etc.) the cost of the item. Return postage costs are not refundable except for defective items shipped within the U.S. utilizing standard delivery by United State Postal Services.

To request a return please send an e-mail to ed@stoppsmart.com stating your reason for return, of which we will then issue you a Return Authorization Number ("RAN"). RAN must be included in the return package. All items for exchange, unless they are defective products, must be returned in their original wrapping.

Please send all returns to:

Returns
BiostatHaven Inc.
120 Truesdale Drive
Croton-on-Hudson, NY 10520
U.S.A.

2. Cancellation and/or Changing of Orders

In the event you wish to cancel or change your order, please make such request by writing us at ed@stoppsmart.com. We will make our best effort to cancel or change your order provided that such request is made within 24 hours of initial purchase request.